

**C o n s u l t i n g   S e r v i c e s**

## Consulting Services for IT NETCOP™ and SP NETCOP™

**OPNET IT NETCOP™ and SP NETCOP™** provide graphical visualization of heterogeneous networks, including assets and their current status. NETCOP automates and simplifies network management by collecting and unifying real-time operational data from a wide range of commercially available network devices and element management systems. NETCOP provides intuitive graphical views for improved network situational awareness and security, as well as rapid network analysis and troubleshooting.

OPNET offers a suite of consulting services specifically designed for NETCOP solutions. These services include solution customization for unique customer requirements, system integration and implementation, on-site staff augmentation for operational support, and remote or on-site administration.

### NETCOP Solution Customization

OPNET offers consulting services to customize NETCOP solutions for unique operational environments. These services include:

- Customization of VNE Server data collection adapters for new network devices and management systems
- Customization of the NETCOP console interface for specialized graphical views and troubleshooting workflows

### NETCOP System Integration and Implementation

OPNET provides configuration, implementation, data validation, and knowledge transfer services to integrate NETCOP into unique operational environments. This service includes the implementation and configuration of all NETCOP solution components such as VNE Server, NETCOP Console, and NETCOP Web server.

### Full Time On-Site Staff Augmentation

Given the dynamic nature of IT operations and evolving business demands, organizations may wish to outsource some of their network and application performance management functions. In response, OPNET offers full time, on-site staff augmentation services to perform daily IT performance analysis, planning, troubleshooting, and management.

### Remote/On-Site Administration

Periodic and ongoing maintenance and monitoring is recommended for NETCOP solutions to ensure database integrity and accuracy. OPNET offers a service that provides the required maintenance and administration of NETCOP's underlying VNE Server by experienced OPNET engineers. This service is performed either remotely on a weekly basis, or on-site at the customer's premise on a monthly basis.

**For more information and a price quote, please contact:**

**Frank Longo** • Email: flongo@opnet.com • Phone: +1-240-497-3000 x 2713  
**Ray Rafaels** • Email: rrafaels@opnet.com • Phone: +1-240-497-3000 x 2770

